

## How to register for Online Services

Benefits of using this system is that you can see what medication you are on and if this medication has been approved and sent to the pharmacy. Visit <https://www.patientaccess.com/> to sign up.

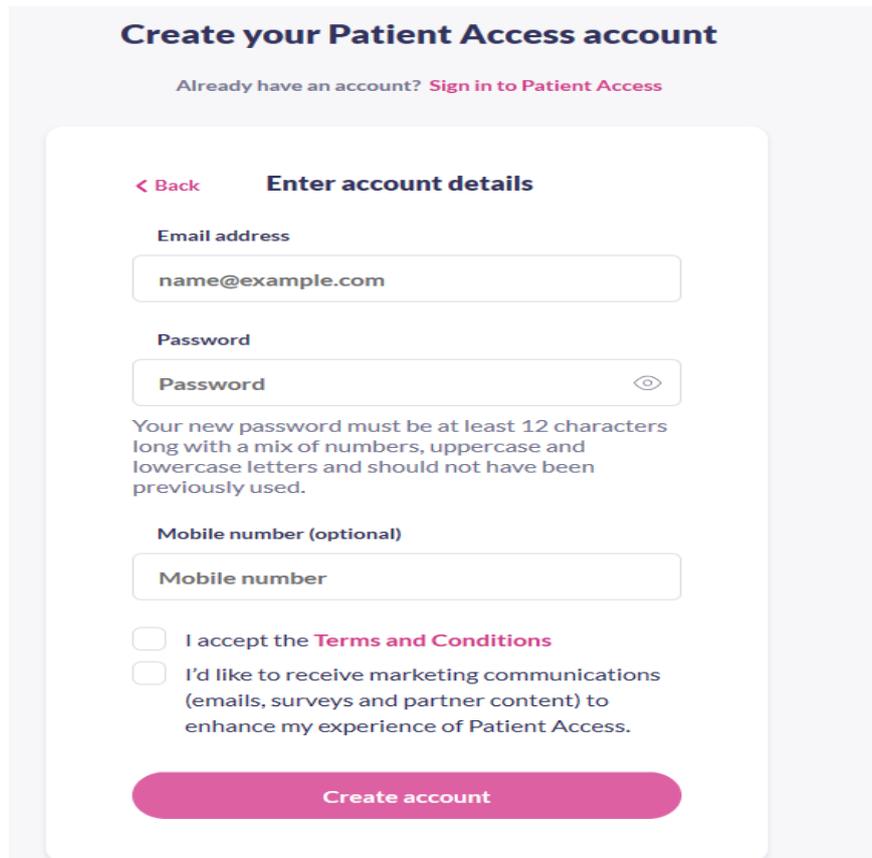
1. Once the link has loaded you will need to click on the “Register” button.

The screenshot shows the Patient Access website homepage. At the top left is the Patient Access logo. To the right are links for Coronavirus, GP features, Pharmacy services, Sign in, and Register. A blue banner contains COVID-19 advice. Below this is a section titled 'Take control of your healthcare' with an NHS logo and a description of the service. Two buttons, 'Sign in' and 'Register', are shown at the bottom left, with the 'Register' button circled in red. To the right is an image of a woman holding a baby and looking at a smartphone.

2. You will then need to enter your personal details on the form provided and click on the “Continue” button located at the bottom.

The screenshot shows the 'Create your Patient Access account' registration form. It includes a link for existing users to sign in. The form is titled 'Enter your personal details' and contains the following fields: First name, Last name, Your home postcode, Date of birth (with separate boxes for Day, Month, and Year), and Gender (optional). A link for 'Why do we ask for this information' is provided below the form. A 'Continue' button is located at the bottom of the form.

- After you have filled in that formed you will be asked to enter your account details which includes your email address you would like your Online Access to be linked up to and a password. When you have ticked the boxes to say you accept the Terms and Conditions, and whether you would like to receive marketing communications click the “Create account” button located at the bottom.



**Create your Patient Access account**

Already have an account? [Sign in to Patient Access](#)

[< Back](#) **Enter account details**

**Email address**

name@example.com

**Password**

Password 

Your new password must be at least 12 characters long with a mix of numbers, uppercase and lowercase letters and should not have been previously used.

**Mobile number (optional)**

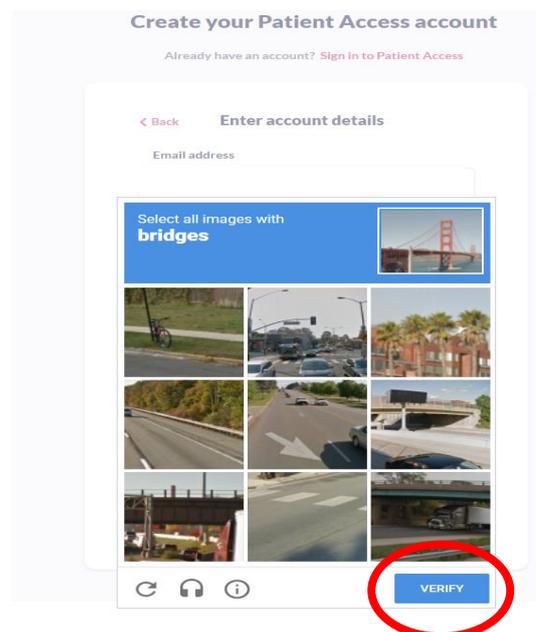
Mobile number

I accept the **Terms and Conditions**

I'd like to receive marketing communications (emails, surveys and partner content) to enhance my experience of Patient Access.

**Create account**

- You may then be asked a verification question which may look like this. You will need to press the verify button located at the bottom.



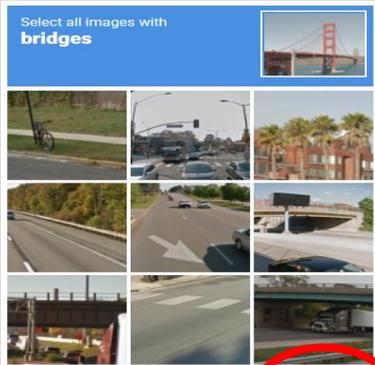
**Create your Patient Access account**

Already have an account? [Sign in to Patient Access](#)

[< Back](#) **Enter account details**

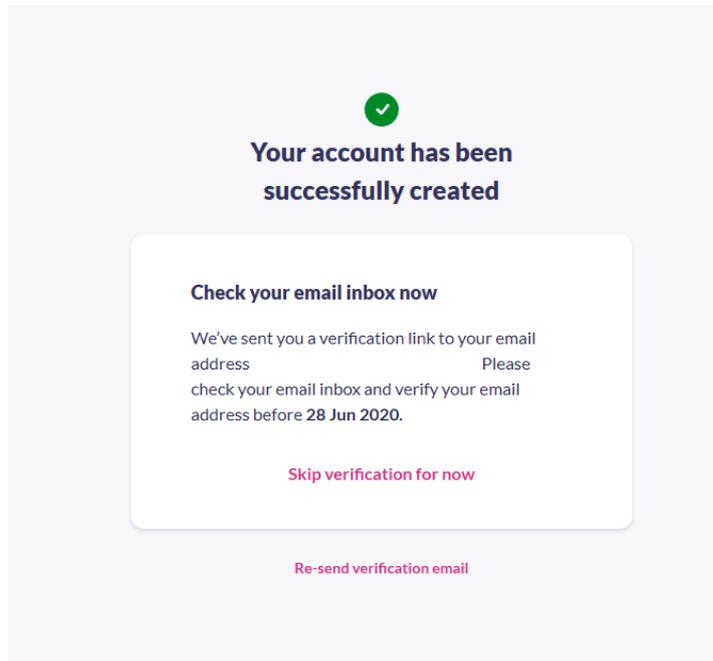
Email address

Select all images with **bridges**



   **VERIFY**

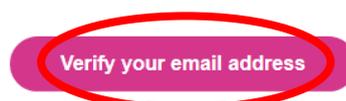
5. Then you will see that your account has been successfully made and to check your email inbox to verify your email.



6. Once you're in your emails you will need to click the button "Verify your email address".



Please click the button below to verify your email address:



Or copy and paste this link into your web browser:

[https://account.patientaccess.com/email/linkverify?token=1\\_mQJEEU2EghUTN8wDqARKtHV-EUQWEx00&code=970072](https://account.patientaccess.com/email/linkverify?token=1_mQJEEU2EghUTN8wDqARKtHV-EUQWEx00&code=970072)

To keep your account secure, please don't forward this email to anyone.

If you did not request a verification of your email address please [contact support](#).

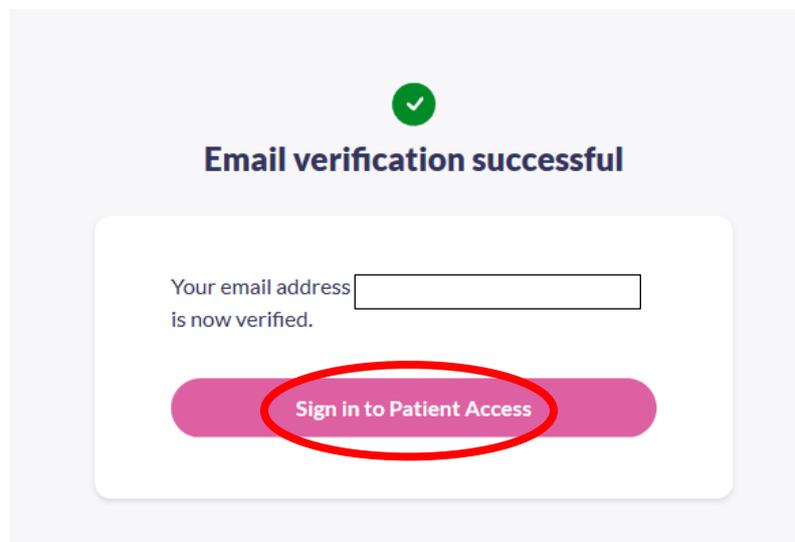
Kind regards,

Patient Access

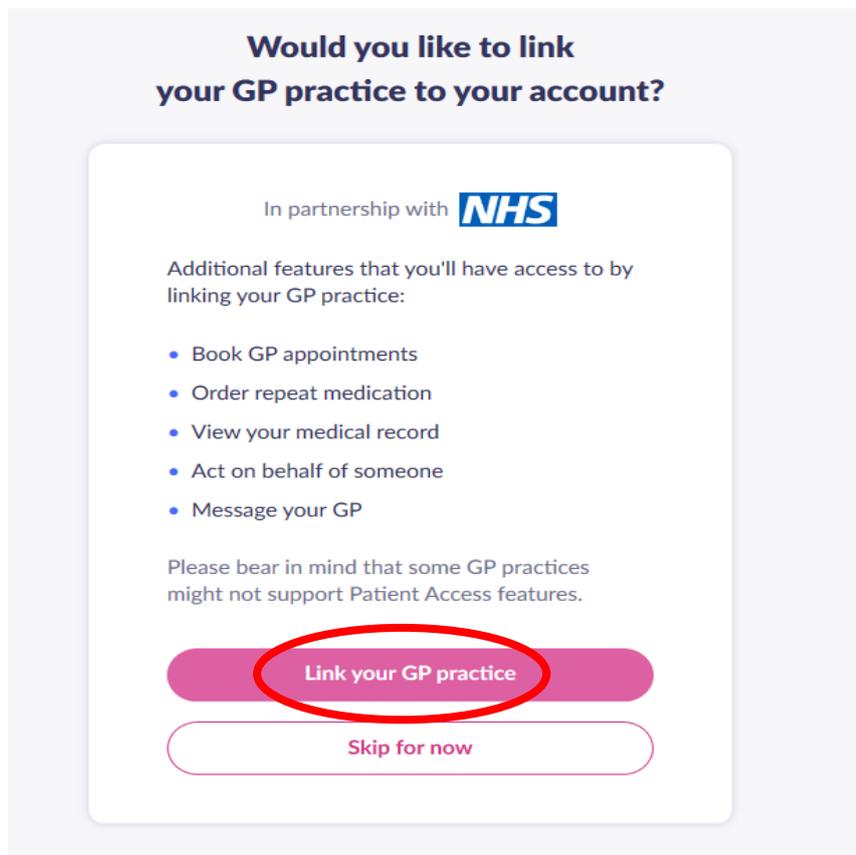
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Registered number: 10004395. Registered office: Fulford Grange, Micklefield Lane, Rawdon, Leeds LS19 6BA. Patient is a UK registered trademark.

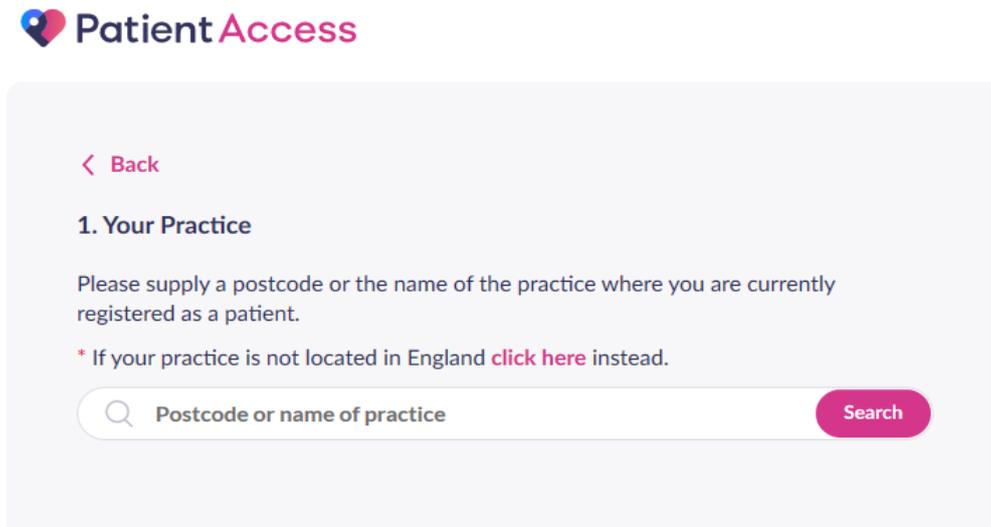
7. Once The email verification is successful click on the button “Sign in to Patient Access”.



8. Then you will need to Link your account to your GP practice. So once you reach this page click on the button that says “Link your GP practice”



9. You will then be prompted to give the Postcode or name of the practice. Our postcode is DY1 2QD.



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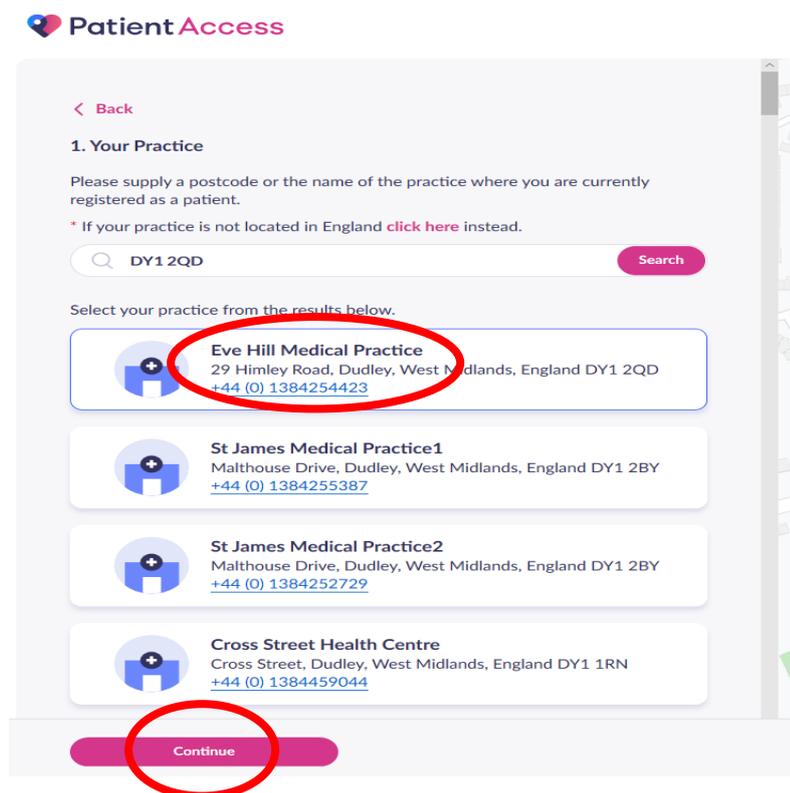
### 1. Your Practice

Please supply a postcode or the name of the practice where you are currently registered as a patient.

\* If your practice is not located in England [click here](#) instead.

[Search](#)

10. You will then need to select the “Eve Hill Medical Practice” and click the “Continue” button at the bottom.



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### 1. Your Practice

Please supply a postcode or the name of the practice where you are currently registered as a patient.

\* If your practice is not located in England [click here](#) instead.

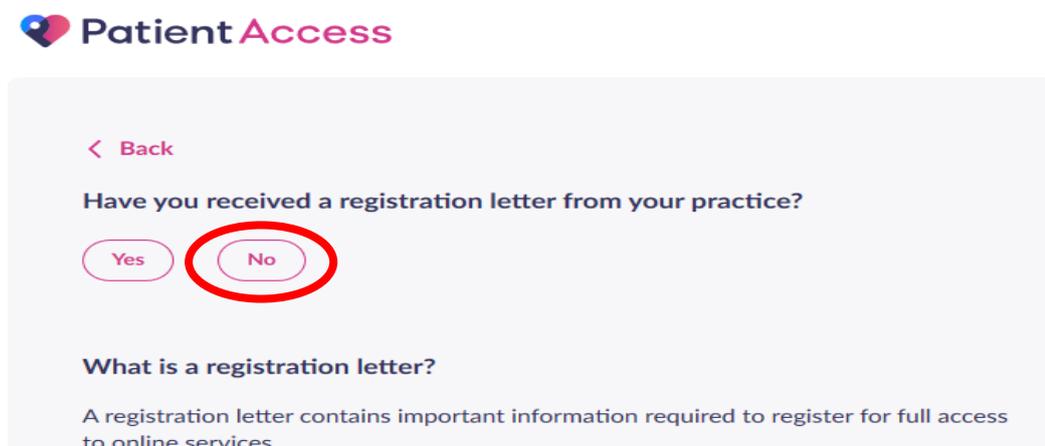
[Search](#)

Select your practice from the results below.

- Eve Hill Medical Practice**  
29 Himley Road, Dudley, West Midlands, England DY1 2QD  
[+44 \(0\) 1384254423](#)
- St James Medical Practice1**  
Malthouse Drive, Dudley, West Midlands, England DY1 2BY  
[+44 \(0\) 1384255387](#)
- St James Medical Practice2**  
Malthouse Drive, Dudley, West Midlands, England DY1 2BY  
[+44 \(0\) 1384252729](#)
- Cross Street Health Centre**  
Cross Street, Dudley, West Midlands, England DY1 1RN  
[+44 \(0\) 1384459044](#)

[Continue](#)

11. You will then be asked if you have received a registration letter from your practice, you will need to click the “No” button.



**Patient Access**

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### Have you received a registration letter from your practice?

[Yes](#) [No](#)

### What is a registration letter?

A registration letter contains important information required to register for full access to online services.

12. You will then be prompted to get in touch with the practice by phoning or visiting, please **DO NOT** visit the practice or phone us, instead sign into the online access using your email and password as you are able to book one appointment, on the home page once signed in click the “New booking” button and choose an appointment called NOT CLINICAL – ID verification clinic for online services by video for a time suitable for you.

The screenshot shows a patient portal interface. At the top, there is a banner for "Video physio assessments now available" with a "Find out more" button. Below this is a search bar for health advice. The main content area is divided into four tiles: "Upcoming appointments" (with a "New booking" button circled in red), "NHS self-referral services" (with a "Find services by area" link), "Are you suffering from hay fever?" (with a link to speak to a pharmacist), and "Speak with a Counsellor today" (with a link to book a video session).

**Video physio assessments now available**  
Book a video physiotherapy session in Patient Access today. [Find out more](#)

**Feeling unwell? Get health advice**  [Q](#)

**Upcoming appointments**  
You have no upcoming appointments.  
[New booking](#)

**NHS self-referral services**  
Find NHS self-referral services by area, or use the NHS search directory to explore other services  
[Find services by area](#) [↗](#)

**Are you suffering from hay fever?**  
Speak to a pharmacist about treatment today.

**Speak with a Counsellor today**  
Book a video counselling session in Patient Access.

13. For this appointment you will receive a link around 30 minutes before the appointment asking if you could connect to the video call at the given time to show your ID (Drivers licence, passport) and proof of address (bank statements) for full access to Online Services.