

EVE HILL MEDICAL PRACTICE

Patient Participation Group Meeting Minutes

Meeting held on 02/11/16 at Eve Hill Medical Practice

Present: Dr V Smart (VMS), Karen Webb (KW, Practice Administrator), Louise Bunce (LB, Reception Team Leader), see attendance sheet

Topic	Discussion	Actions	Target Date	Completed
Welcome and introduction	VMS welcomed the group and introduced Dr Shukla (DRS)			
Research in General Practice	DRS gave an informative talk and PowerPoint presentation on the role of research and the type of research that is carried out in the practice. He briefly described past and present studies that the surgery has been involved with. DRS talked about his new role at the The University of Birmingham as Clinical Research Speciality Lead and what he hoped to achieve.			
Patient Feedback Report	LB went through the Quarterly Patient Feedback Report (copy attached to the minutes).			
In-house Patient Survey	LB issued a draft of the next In-house Patient Survey to be carried out in January 2017. It was suggested by a group member that the option of a 'Poor' column be added to the selection of answers.	LB to revise answer options on survey.		
Practice Update	VMS announced that Kelly Houseman has had a little boy, Parker George, mom and baby doing well. Kelly hopes to return to the practice in April 2017. VMS informed the group on the new working patterns for Dr Desai (Tues, Thurs and Fri) and for Dr Shukla (Mon, Tues and Weds). Dr Fung who is currently one of the GP Registrars will be joining the practice as a salaried GP in February when she finishes her training. At the Dudley CCG Awards on 15 th September the surgery was awarded Practice of the Year and Dr Martin got GP of the Year.			

	VMS updated the group on the Long Term Conditions Framework (LTC) and explained it is still a work in progress and it is expected that the trial will be extended to 2 years. The group will be notified as things progress.			
AOB	A member of the group asked how the Multispeciality Community Provider (MCP) will affect the practice. VMS briefly explained that no immediate changes and ran through the 3 areas it will cover which are integrated care, planned care and urgent care. Further information will be made available in due course.			

Next PPG meeting Wednesday 22nd February 2017 1.30pm